



Surrounding Elements

33051 Calle Aviador, Suite D · San Juan Capistrano, CA 92675
Toll Free: 1-800-586-1555 · Phone: 949-582-9000 · Fax: 949-218-9527

Mosaic Tables and Furniture Warranty

Table Top - Granite and Porcelain Tiles

- Porcelain Tiles, Granite Tiles and Grout are warranted for the accepted industry standard of **3 years** from customer's receipt of product.
- Tiled tops do require regular maintenance and sealing for long lasting beauty. Your 3-year warranty will be voided if the table surface (tiles and grout) is not resealed after a maximum of 6 months (4 months recommended) from date of purchase.
- **Marble and Travertine stones are NOT covered by this warranty.**
- **IMPORTANT** - Regular maintenance must be performed as set forth in the care instructions.

Iron Frame

- Iron Table Frame comes with a **lifetime structural warranty** when properly maintained in ordinary home use. Surrounding Elements will, at factory option, repair or replace any Surrounding Elements iron furniture that has failed structurally during normal use and regular maintenance.
- All warranties apply to the original owner only.
- This warranty does not apply to rust, scratches or corrosion of the finish (see Powder Coat Finish).
- **NOTE:** If used commercially, warranty is valid for 5 years only.

Powder Coat Finish

- Surrounding Elements offers a **3-year warranty against blistering or peeling of the iron frame finish** under normal use and proper maintenance. In the event of blistering or peeling, Surrounding Elements will, at factory option, refinish or replace your Surrounding Elements iron frame.
- Do not leave iron frame in standing water or expose to sprinklers or long periods of rain.
- Surrounding Elements recommends a high-quality, form-fitting cover to protect your furniture. Marine grade vinyl covers are available through Surrounding Elements. Please contact your sales rep or call 1-800-586-1555 for more information.
- **NOTE:** If used commercially, warranty is valid for 1 year only.

Stucco Finish

- Surrounding Elements offers a **3-year warranty against peeling or cracking of the stucco finish** under normal use and proper maintenance. In the event of peeling or cracking, Surrounding Elements will, at factory option, refinish or replace your Surrounding Elements stucco table base.
- Fading and scratching of stucco finishes is considered normal wear and tear and is not covered by this warranty.
- **NOTE:** If used commercially, warranty is valid for 1 year only.

Chair Cushions

- Sunbrella® brand cushions are under warranty for a **minimum of 1 (one) year from the date of purchase**. Surrounding Elements complies with Sunbrella® brand fabrics manufacturer's warranty. This limited warranty is a 1 to 3 year warranty (depending on fabric selected) from date of delivery.
- This warranty covers the fabric becoming unserviceable because of loss of color or strength from normal usage and exposure conditions, including sunlight, mildew, rot and atmospheric chemicals. Consumer is responsible for normal care and cleaning of the fabric.
- This warranty covers fabric only.
- This warranty does not include tears from misuse, abuse or normal wear and tear.
- Labor and installation will be charged.
- Other warranties may be available through the fabric manufacturer, Sunbrella®. See <http://www.sunbrella.com> for more details.
- **NOTE:** If used commercially, warranty is valid for 90 days only.

ITEMS NOT COVERED UNDER CUSHION WARRANTY:

- Normal fading of fabrics, particularly print fabrics
- Accidental damage (including fire, wind or other acts of nature)
- Permanent stains caused by lotions, oils or other chemicals
- Cushions made of a material other than Sunbrella®

Table Surface Care and Maintenance

Surrounding Elements seals all natural stone and tile to protect them from weather damage and fading prior to the product leaving the factory. Any mosaic surface that is not covered on a regular basis needs to be resealed by the end user at least once every four to six months. We recommend a product such as 511 Impregator or Miracle Cover. Failure to do so will void the warranty.

Disclaimer

This warranty statement only applies to Surrounding Elements products manufactured by Surrounding Elements. All other products carried by Surrounding Elements offer their own warranties and are supported by the individual manufacturers.

Surrounding Elements shall not be liable for the loss of use of the product, inconvenience, loss or any other damages, direct or consequential, arising out of the use of or inability to use this product.